

295365

Latimer, Becky

From: Ellison, Afton
Sent: Tuesday, November 10, 2020 8:22 AM
To: Latimer, Becky
Subject: RE: [External] Hearing

Ms. Storick was signed up to speak - I called and confirmed with her a few weeks ago. As the Notice states, I re-iterated to everyone they needed to call in to the testifiers line - 877-236-8674 on the night they were signed up.


She can call-in tonight or Thursday if she would still like to speak. Please let me know what she decides.

Thank you,

Afton

From: Latimer, Becky <Becky.Latimer@psc.sc.gov>
Sent: Tuesday, November 10, 2020 8:14 AM
To: Ellison, Afton <afton.ellison@psc.sc.gov>
Subject: FW: [External] Hearing

Did she get on the list to testify?


From: 
Sent: Monday, November 9, 2020 10:54 PM
To: Latimer, Becky <Becky.Latimer@psc.sc.gov>
Subject: [External] Hearing

Ms. Latimer,
 I am sorely disappointed that no one responded to my request for participation, as promised, in the hearing this evening. Nary a call from anyone and my response is malarkey! There is no respect in voicing yourself in hearing that are preordained for an outcome that doesn't affect the customer. All the promises in the world that have been entertained by the commission and/or Dominion are in fact a ploy to raise costs for the customer. I thought that SOMETHING WOULD BE DONE; I THOUGHT THAT SOMEONE WOULD ADDRESS WHY MY ELECTRIC BILL WAS ERRONEOUS; I THOUGHT THAT FINALLY WE WOULD RECEIVE RESPECT AND RECEIVE A CHECK FROM DOMINION AS PROMISED - INSTEAD WE GET THE HIGHER BILLS.

More importantly for me to be excluded in the hearing where I was requested to voice my concerns at 6 p.m. was an insult.

Respectfully,
 Margaret

-----Original Message-----

From: 
To: bec. timer@psc.sc.gov
Sent: Wed, Oct 28, 2020 12:55 am
Subject: Margaret (Molly) Storick response from Dominion

FYI

Today, October 27, 2020 I received a response from Dominion that they were notified I would be on the docket for the hearing in November. After all the communications with Dominion, with no resolutions they finally are showing an interest. Cindy Hoyt (?) called to say she was in receipt of several emails that I had written and messages whereupon I had contacted Dominion regarding my extremely high electric bills, namely \$666 dollars for a 1400 square foot home. She said

that due to "Covid" they wouldn't be able to send someone out to view the home and the discrepancies. Whereupon I told her that I was instructed by an agent of

Dominion that "We don't provide that service!"

She suggested that we do a virtual and I told her that I was not a documented/licensed inspector to walk about my home "viewing" the crawl space, attic, etc. "Mrs. Hoyt the same can be discussed via the telephone and the same answers to your questions would still apply that I have repeated in messages, emails and telephone conversations over the past with Dominion. Furthermore, Mrs. Hoyt, even after all the attempts on my part have been made Dominion *still has not fulfilled any resolutions*, or promises that Dominion has made to me or the public since they took control of South Carolina Electric and Gas. Mrs. Hoyt the same lack of faith and promises continue with no resolutions and I take pride in letting the Commission and the Public being made aware of their lack of ethical business conduct."

She went on to say that someone would be calling me. Of course I don't take that statement with a grain of salt.

Respectfully,

Margaret Storick
